



Hartman Cabin Cancellation Refund Policy

No refund will be given for a rental cancelled 1-30 days prior to rental date.

A refund of 1/3 the rental amount will be given 31-60 days prior to rental date.

A refund of 2/3 the rental amount will be given 61-90 days prior to the rental date.

A 90% refund will be given for all other cancellations.

If rental payment was charged on a credit card and refund is due, you will receive a refund check from the Clermont County Auditor's Office. NO refunds will be given on a credit card.

Processing fee on a credit card will not be refundable.

Key - Damage Deposit

A \$100.00 deposit in the form of a money order only will be required upon pick up of the key.

Please leave **"the pay to the order of"** blank. The deposit will be returned to you upon return of the key and inspection of the building. If there has been damage to the cabin or additional clean-up is required, you will be contacted.

No cash or credit cards.

Key Pick Up

Keys are to be picked up at our Administrative office at, Clingman Park, 2156 US Hwy 50, Batavia, OH 45103.

Weekday rentals can pick up the key at 10:00AM, on the same day as your rental.

Saturday and Sunday rentals need to pick up the key between 10:00AM and Noon on Friday only.

Special arrangements will be made on Holidays.

Your rental begins at 10:00AM on your rental date.

A charge will be made for unauthorized use of the facility.